



Commercial Instruments & Alarm Systems, Inc.

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Locally owned, nationally recognized

495 Main Street
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Video surveillance customized

CIA offers a variety of video options to make your home or business more secure.

Cameras can be used to monitor areas such as external garages, backyards and pool areas for homes; or offices, cash registers and warehouses for businesses.

Systems can also be designed with hidden cameras, night mode, audio and motion sensing capabilities.



VIDEO SURVEILLANCE SYSTEMS

Our high-quality video surveillance systems provide great resolution and large hard drives for storing recorded video. Systems can integrate analog cameras and high-resolution IP cameras. Systems can also be created to allow remote access via your network or the internet so that you can see what's going on even when you can't be there.



VIDEO-INTEGRATED SECURITY SYSTEMS

CIA also offers combination video-security systems where video is integrated into your security system.

Have true peace of mind while you are out of your house. Whether you're out shopping, visiting with friends or on vacation, home security cameras from CIA Security can provide a view of your home. Watch when children get home from school, make sure they're safe playing in the yard and even keep track of what your babysitter is doing while you're out on the town.

Phone apps for your systems will allow you to remotely access your cameras to view live images, record video clips or have video clips emailed to you.

For businesses, our combination motion detector/video camera is perfect for outdoor applications to secure electrical infrastructure, rooftop air conditioners, building materials, and much more.

REMOTE VIDEO ALARM VERIFICATION

Surveillance systems can be connected to your security alarm so that when we receive

an intrusion alarm, CIA operators will bring up the IP address of the location and provide a remote visual surveillance for any indication of an intrusion. Any unusual activity will be reported to both the police and the owner.

REMOTE GUARD SERVICE

CIA can also provide remote guard services where our operators will systematically view your live video to supervise and survey your property.

Contact our sales office for more information on these video products and services.

News & Notes

EMAIL CHANGES

Please let us know of any changes in your email address. By providing your email address, you allow us to send important information via email that pertains to your security system, such as invoices and service information. Our emails will not contain secure or private information about you nor will it contain information that will allow anyone to access your system or make changes.

Call us for more information on:

- Access Control
- Camera Systems
- Remote Management
- Video Monitoring

CIA in Action

A security alarm at a Poughkeepsie liquor store is credited for preventing a burglary after someone broke the front door glass about 2 am in early February. CIA dispatched the police when a glassbreak detector was activated in the store. Police found the glass had been broken but nothing had been taken.

CIA dispatched the fire department after an alarm activated at an apartment building in Watervliet. Emergency responders found a dryer had caught fire. The fire was contained and there was no structural damage.

A smoke detector activated at a real estate office in Hopewell Junction in January. CIA dispatched the fire department, which found a fire on top of a stove. The fire was quickly extinguished.

Police were dispatched to a gas station in Newburgh after CIA received multiple panic alarms from the location. When police arrived they found a burglary in progress.



Ensure your system works during a state of crisis

Verizon lines went down in February affecting many alarms. Cellular and radio monitoring keeps alarm systems connected.

A widespread Verizon phone outage left customers in the mid-Hudson Valley without their landline telephone service last month.

Thousands of Verizon's customers were affected the morning of February 24, according to the Poughkeepsie Journal and Kingston Freeman. Those with security or fire alarm systems connected to Verizon's landline telephone lines could not communicate to our Monitoring Response Center for the estimated six hours that the lines were down. That meant that if their alarms activated, there was no way for the alarm signal to be sent to CIA's operators to dispatch emergency personnel.

CIA's Monitoring Response Center received hundreds of reports during those six hours of system being "late to test" – or not responding to our regular daily test. The exception to that were those customers with radio or cellular communication backup for their systems.

The event highlighted vulnerabilities in alarm systems that report using only a telephone line.

For dealing with a power outage or disaster, a security system with cellular or radio monitoring is the safest bet. With cellular or radio monitoring,

security systems can still contact our Monitoring Response Center despite a power outage or loss of phone service.

Unlike landline telephone lines, CIA's radio communicators use a multi-path network which creates redundancy to ensure communication. This means that if one element of the network goes down, communication can still occur along another route.

This February event is not the only example of Verizon's copper lines failing. Residents in Manhattan went almost the entire month of February without phone service.

And phone companies have petitioned the FCC to be allowed to completely stop maintaining copper lines, meaning more outages are inevitable.

Verizon often tells customers that they can switch to "Voice Link," a wireless replacement for landlines. However, this system does not last through power outages and is not compatible with alarm systems or medical alert systems. In 2013, state officials warned of dangers with Voice Link including its inability to connect callers with 911 efficiently.

CIA's radio or cellular communicators can be added to almost any alarm system. Contact our sales office for more information.